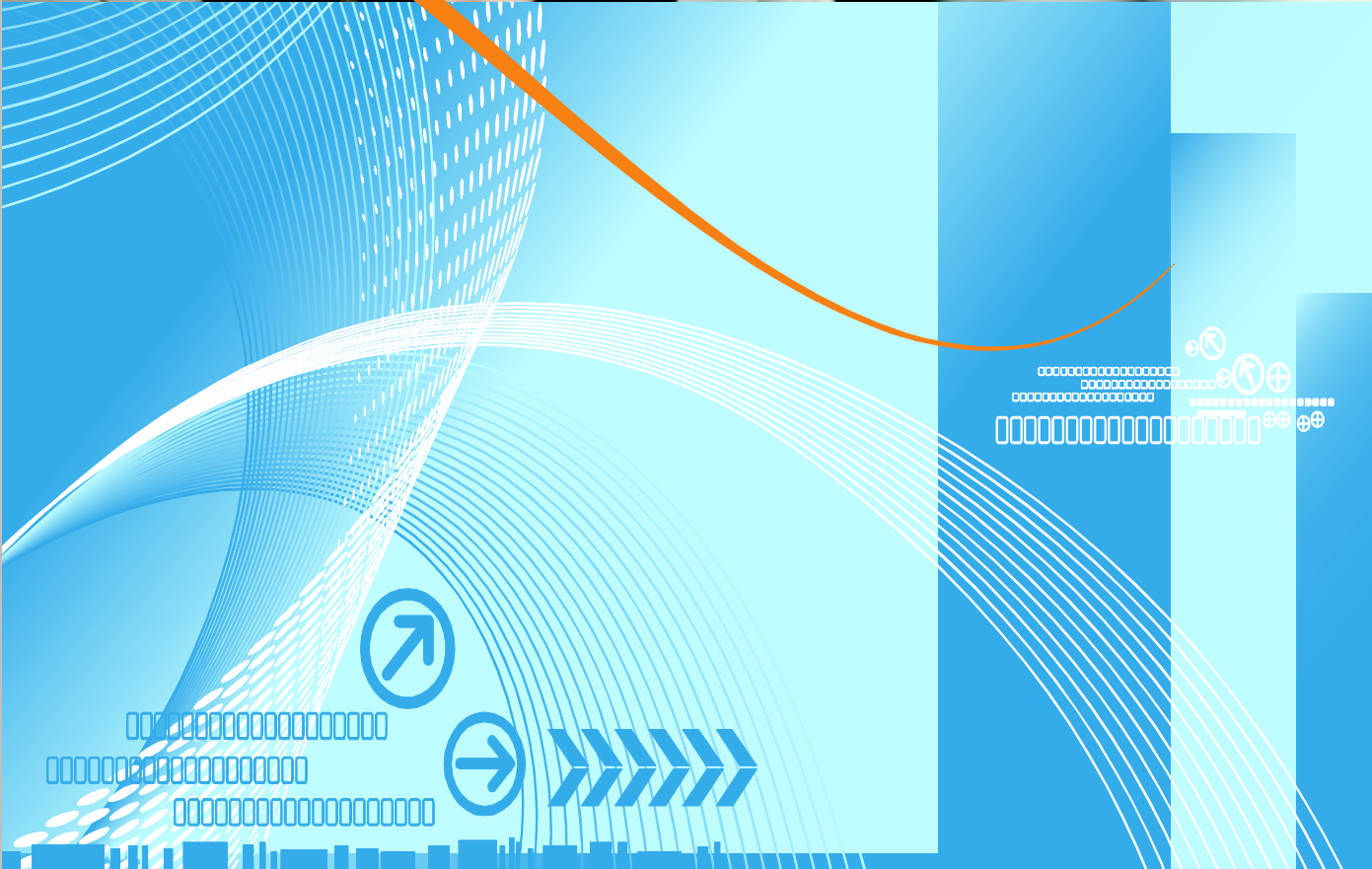


CC&B TRAINING CATALOGUE





➤ **Training solution adapted to Oracle utilities technology**

It-Newvision **Learning Solutions (ILS)** is a team dedicated to training on **Oracle Utilities** tool. The ILS team offers you standard training or learning journey adapted to a particular project or customer.

➤ **Expertise and pedagogy**

Our approach combines expertise of tools and training. It alternates theoretical courses, practical exercises, tests, interactive session. It is aimed at members of a project team and to end-users.

➤ **Post training coaching**

Used for our own team training, the pedagogy implemented focused on the result and is targeted at the learner effective needs. Thanks to the trainees personalized coaching, a post training support is ensured, from a distance or on site.



Our 2009 catalogue is composed by 8 Standards modules :

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CCB01

CC&B discovery**1 DAY****Training objectives :**

- To discover CC&B objects and concept
- To learn and browse on CC&B
- To learn the V-model

Content :

- V model discovery
 - Customer account
 - Premise consumption,
 - Service point,
 - Meter,
 - Service agreement
- General billing presentation under CC&B

Prerequisite: ▪ No**Target:**

- Project director or manager
- Project team member
- Trade manager
- Functionnal manager
- Technical and/or functionnal consultant

**Fares:****Contact us**



CCB02

CC&B : Billing presentation



2 DAYS

Training objectives :

- To know how to bill a customer and manage its different parameters taken into account the billing process

Content :

- To create customer bill
- To set up bill cycle
- To create and integrate meter read
- To cancel a bill
- To create adjustments
- To understand the printing bill

Prerequisite : ▪ CCB01

Target:

- Project team members
- Trade manager
- Functional manager
- Technical and/or functional consultant



Fares:



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CCB03

Set up of items



2 DAYS

Training objectives :

- To set up « Admin Menu » objects

Content :

- To create and configure a meter
- To set up a read cycle
- To set up bill cycle
- To set up and manage rates

Prerequisite : ▪ CCB01

Target:

- Project team member
- Trade manager
- Functional manager
- Technical and/or functional consultant



Fares:



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CCB04 Payment management



2 DAYS

Training objectives :

- To carry out the payment follow-up and manage the collection process

Content :

- To integrate payment within the system
- To cancel a payment
- To understand payment reject
- To set up collection process

Prerequisite : CCB01, CCB02

Target :

- Project team member
- Trade manager
- Functional manager
- Technical and/or functional consultant



Fares:



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CCB05 Tests components



1 DAY

Training objectives :

- To know how to implement different components in CC&B, to execute and test them

Content :

- To set up and execute a Batch
- To set up and activate an Algorithm
- To set up and activate an User EXIT

Prerequisite : ▪ CCB01

Target:

- Project team member
- Tester
- Test team manager
- Technical and/or functional consultant



Fares:



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CCB06

System development initiation



3 DAYS

Training objectives :

- To gain the knowledges necessary to develop a new component within CC&B

Content :

- To create a BATCH
- To create an algorithm
- To use « Row Maintenance »
- To implement SQL request into cobol code
- To manage basic error
- To compil and execute cobol program's tests

- Prerequisite :**
- CCB01
 - SQL and Cobol notions

Target :

- Tester
- Designer
- Technical consultant
- Developer



Fares :    [Contact us](#)



CCB07

Advanced development



2 DAYS

Training objectives :

- To go into detail of development within CC&B
- To use different specific objects in development within CC&B

Content :

- To use Lists and Pages Maintenance.
- To create an User EXIT.
- To set up a multi-thread batch
- To understand the To-Dos lists

Prerequisite :

- CCB01, CCB06,
- SQL and Cobol notions

Target :

- Technical consultant
- Developer



Fares :



Contact us



CCB08

Case study



3 DAYS

Training objectives :

- To put in practice the gained knowledge by setting up a real case

Content :

- To analyse and formalise client needs
- To study convergences and analysis gaps
- To design and carry out a solution
- Test and qualification

Prerequisite : Mixed project team

- CCB05
- Functionals : CCB01, CCB02, CCB03, CCB04
- Technicals : CCB06, CCB07, Notions de Cobol et SQL

Target :

- Technical consultant
- Functional consultant



Fares :



Contact us



Some curriculum are proposed :

1- Target : End-users



2- Target : Test and Qualification



3- Target : Functional consultant



4- Target : Technical consultant

